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# **CELEBRATING 60 YEARS OF HOPE & CARE**

**2020 ANNUAL REPORT**



# LETTER FROM THE EXECUTIVE DIRECTOR



Dear friends,

What a year. It turned out very differently than any of us expected. At ABCS, we entered 2020 with great anticipation as we planned to celebrate our 60th birthday throughout the year. Some of the team had been calling it our “year of jubilee.” But within just a few months everything changed.

As the coronavirus spread and the response grew, each of us had to adapt and reprioritize. For ABCS and our team, it was a year that demanded flexibility and perseverance as we remained open throughout the pandemic to continue to provide essential services. We felt the tension all year long of trying to balance caring for our staff and volunteers while also providing for the families we serve.

You can read more in the following pages about how ABCS responded to growing needs during the pandemic and all that God did in 2020. One highlight is how we were able to quickly ramp up our Community Resource Centers ministry to distribute 177,359 food boxes, which is nearly 30,000 more than last year. I was regularly at our mobile food distribution site near our Tucson headquarters and saw how grateful the people were for the extra help. They were beyond thankful.

I am very proud of our team and how they handle the challenges we face and continue to love those we serve well. I am blessed by them. ABCS is also blessed by supporters like you. Despite the fear and uncertainty surrounding the pandemic, charitable gifts to ABCS increased thanks to your generosity and concern for hurting children and families. Your support enabled us to stay open without cutting back services. Additionally, ABCS received a PPP loan and some generous grant funding that helped us weather the storm. You’ll find more information on our 2020 financials on page 9.

As always, we are incredibly grateful for God’s provision and protection over this ministry. We were still able to celebrate 60 years in ministry and are grateful that ABCS remains Christ-centered. Our call is to share the good news of Christ with those in need of hope and care. Last year, 58 people still chose to make Jesus their Lord because of their relationship with us. No one is ever too far from God to be forgiven and redeemed by Jesus. That’s what motivates us to continue.

Thank you for your support.

In Him,

*Steve Hanna*

Steve Hanna  
President & Executive Director

*“Trust in the Lord with all your heart, and do not lean on your own understanding. In all your ways acknowledge him, and he will make straight your paths.” — Proverbs 3:5-6*

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## CORE VALUES

- HONOR GOD IN ALL WE DO
- BUILD RELATIONSHIPS THROUGH TRUST & RESPECT
- BE A GOOD STEWARD WITH WHAT WE HAVE BEEN GIVEN
- DO EVERYTHING WITH EXCELLENCE



# 7 MINISTRIES 1 MISSION

PROVIDING HOPE  
& CARE TO HURTING  
CHILDREN AND FAMILIES  
THROUGH CHRIST-  
CENTERED MINISTRIES



## SPRING FLING TUCSON

ABCS held a Spring Fling Banquet Dinner in Tucson to celebrate 60 years of providing hope and care. The date was Friday, March 6. Within a week following the event, things began to shut down and many large gatherings were canceled due to the spread of the COVID-19 virus. We are grateful to God that had we scheduled the event just one week later it would not have happened. No one in the room that evening had any idea that for most of us it would be the last time attending a public event for the rest of the year.

It made the blessing of gathering together with a room full of supporters and new friends for ABCS' 60th Birthday Bash even sweeter in retrospect. The purpose of the event was to connect attendees with the mission of ABCS and share the impact made through the ministry on families in our community. Two foster families shared about their foster care and adoption journeys, highlighting how God was with them through hard and happy times. The audience also enjoyed video testimonies from a New Life Transitional Program client and a Caring Ministries Life Development Program client. Thanks to your support, nearly \$50,000 was raised to help serve local families. We praise God that he was glorified through this event, and for His provision for families served by ABCS.

**ABCS'**  
**60<sup>TH</sup>**  
**BIRTHDAY**  
**BASH**



# PROVISION IN THE PANDEMIC

It's a Virtual World. Hope & Care Isn't Canceled. Hope in a Pandemic.

These are just a few of the story titles and leads that ABCS has used in our communications. Who would have imagined at the beginning of 2020 that we'd be communicating such things? Our goal throughout the pandemic has been to tell the story of how God is continuing to work through ABCS in order to encourage and inspire during hard times.

The pandemic has been challenging for families, businesses and organizations as we desire to lead with care and wisdom. At ABCS, we've tried to balance protecting the most vulnerable to the virus while also helping the thousands of vulnerable families we serve on a regular basis. As a social service agency providing essential services, we have remained open throughout the pandemic with some modifications in order to continue to provide hope and care to hurting children and families.

The needs of families we serve increased as the impact of the virus began to effect all facets of life. Many live regularly with the food and resource scarcity that we all experienced at the onset of the pandemic. Most don't have the income to stockpile food and supplies. We have a large supply of diapers, wipes, formula, food boxes and fresh produce and meat (in some locations). We gave these critical resources out consistently throughout 2020. With the increased demand for food, volunteers stepped up to help. There were over 80 new volunteers from churches in Tucson who helped with Caring Ministries' drive-through mobile food distributions, and the Arizona National Guard and Arizona Rangers Show Low Company helped out in other areas of the state.

ABCS' Pursue Life Adult Ministry partnered with our Community Resource Centers ministry to deliver food boxes and fresh produce to a few homebound seniors. Volunteers and staff worked together to make 66 food deliveries to people like Diane.\* She is 70 years old and unable to drive so she was looking for assistance. She had little left in her pantry and was becoming increasingly anxious. When Diane called ABCS, she was connected with Pursue Life. After their first delivery to Diane, she sent a text message that said, "Thank you...for extending the hands of Jesus. I am so very thankful."

Pursue Life also led a donation drive to benefit LifeStream Complete Senior Living, a faith-based nonprofit that provides affordable and caring senior living communities across the Valley. ABCS has a longtime partnership with LifeStream and their leadership. Over the years LifeStream has supported our ministry both financially and materially, including backpack drives and Christmas presents for children in foster care and food drives for families in need. This was our opportunity to give back to them! Critical supplies collected included 541 masks and other personal protection equipment (PPE) when these items were scarce, as well as toilet paper, cleaning supplies and hand sanitizer.

New Life Pregnancy Center relied on masks, PPE items and lots of hand sanitizer to help them serve with some modifications. While pregnancy tests and ultrasounds were put on hold for a time, material assistance distributions including diapers and wipes continued and parenting classes were offered online. Distributions were moved



MEMBERS OF THE NATIONAL GUARD HELPING TO DISTRIBUTE FOOD BOXES



PURSUE LIFE ADULT MINISTRY VOLUNTEER DELIVERING FOOD TO OLDER ADULTS



TAKING PRECAUTIONS WHILE NEW LIFE PREGNANCY CENTER REMAINS OPEN



# COVID-19 MARCH & APRIL 2020 HIGHLIGHTS

**56,217** DIAPERS DISTRIBUTED

**23,222** FOOD BOXES  
DISTRIBUTED

**6,476** CLOTHING/MATERIAL  
ASSISTANCE DISTRIBUTIONS

**4,500+** VIRTUAL VISITS WITH  
DCS FAMILIES

**328** HYGIENE KITS GIVEN OUT

**268** VOLUNTEERS SERVED  
**6,826** HOURS

**241** CHILDREN CARED FOR IN  
LOVING FOSTER HOMES

**203** FOSTER FAMILIES  
SERVED

**19** CHILDREN ADOPTED INTO  
FOREVER FAMILIES

**14** INDIVIDUALS FOUND REAL  
HOPE IN CHRIST

## SENDING HOPE & CARE



## FROM A DISTANCE

outside to protect families, volunteers and staff. Mary\* was a client who came for material assistance in early April. She was very emotional and talked at length about the intense fear she was experiencing. The pregnancy center director had a wonderful opportunity to share the gospel with Mary and prayed for her. While Mary wasn't yet ready to commit her life to Jesus, 44 pregnancy center clients did make a decision to follow Christ in 2020.

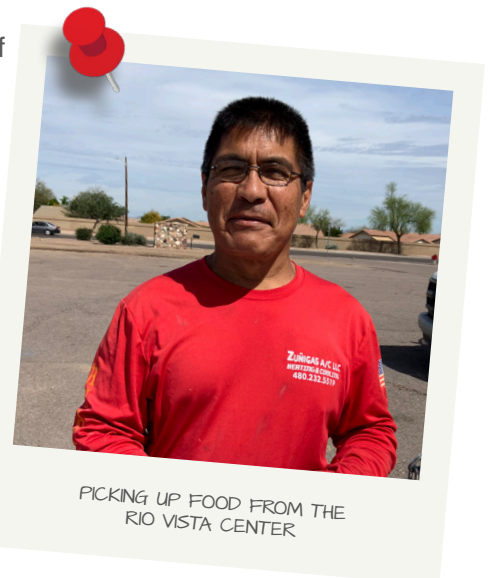
ABCS is contracted by the state to provide parent aide and foster care services. Biological parents and their children placed in foster homes still desperately wanted to see each other despite lockdowns and the virus. Our foster families needed more support due to the stress and uncertainty. We continued to supervise visits and meet with families in person until the Department of Child Safety (DCS) and the governor made everything virtual. With a four day window to move from in-person to virtual, our IT department worked overtime to ensure hundreds of visits would still happen that first week. Supervised visits remained mostly virtual for nearly 10 weeks, significantly impacting families. Our parent aides were dedicated to ensuring these visits happened. Arms of Love Foster Care also did a series of "15 Minutes with Foster Care" live Facebook broadcasts on a variety of topics to stay connected with families licensed with ABCS.



VIRTUAL ADOPTION BY  
ARMS OF LOVE FOSTER FAMILY

This year gave us many opportunities to meet practical needs while sharing the love of Jesus. We shared encouraging stories and stats like those included here on our social media accounts as more and more people gathered together online while most of the world shut down. We believe that each time we tell a story or share about what God is doing, it is ministry in and of itself as we build relationships and draw supporters closer to God. Sharing our Christ-centered, positive content was more important than ever as news feeds flooded with negative stories and bad news. Our goal has been to communicate a sense of calm, confidence in God's provision and joy in the small and big ways He has been working throughout the pandemic. For the first time, we had more ministry stories than we could share because of all that God was doing. What a great joy to be able to highlight God's goodness and grace!

We serve a loving God who is sovereign over all circumstances. We are thankful for his grace and mercy. *Surely there is a future, and your hope will not be cut off.* Proverbs 23:18



PICKING UP FOOD FROM THE  
RIO VISTA CENTER

\*Names changed

# CELEBRATION OF HOPE

A group of women from the Arizona WMU begin collecting a Mother's Day Offering to raise support to establish the Baptist Children's Home of Arizona.

**1948**

A license is issued by the state for the Children's Home to begin providing foster care placement for children ages 6-14, in addition to caring for children in the home.

**1963**

ABCS is the first children's agency in Arizona to be accredited as a Children's Psychiatric Facility for the Little Canyon Residential Treatment Center. ABCS now has seven group homes.

**1975**



**1960**

A groundbreaking ceremony is held in Phoenix to begin construction on the first home for displaced children. The building would house 12 children and two house parents.



**1971**

The name of the Baptist Children's Home of Arizona is changed to Arizona Baptist Children's Services (ABCS) to reflect a new direction of providing multiple family services.



**1985**

The ministry expands to include counseling and education, and ABCS establishes regional locations with family ministries outside of Phoenix.

**COUNTLESS LIVES & FAMILIES HAVE BEEN IMPACTED**

# G 60 YEARS

## & CARE

ABCS establishes regions in Tucson, Yuma and Show Low that remain open today. ABCS is contracted by the state to provide foster care services in Tucson.

**1998**



Ownership of ABCS is transferred from the AZSBC to the ABCS Board of Trustees. A strong partnership remains as ABCS continues to receive Cooperative Program funding.

**2001**



Pursue Life Adult Ministry is established with support from the AZSBC. ABCS now serves the full spectrum of Arizona families, from unborn babies to seniors.

**2015**



**2000**  
The first New Life Pregnancy Center opens in Tucson. Within a few years, pregnancy centers open in all five ABCS regions.

**2013**  
The first resource center distributing food and clothing opens. Rio Vista Center, Casa de Amor and Caring Ministries would soon join ABCS and help form the Community Resource Centers ministry.

**2020**  
ABCS celebrates its 60th birthday on August 29. Today, ABCS has seven ministries with one mission: to provide hope and care to hurting children and families through Christ-centered ministries.

**D FOR GENERATIONS BECAUSE OF YOUR SUPPORT**



# WELCOME HOME

Following a year of renovation, preparation and prayer in 2019, the Arms of Love Home for young women aging out of foster care became a reality in 2020. This beautiful, safe and clean home became a refuge for three young women aged 18 – 21. It's a safe place where they can discover who God is and who they are meant to be.

Analeys was the first young woman to move in and was immediately quarantined with the live-in resident assistant (RA) due to COVID-19. Being in lockdown together definitely wasn't what either expected, but it forced a less hurried life that enabled Analays and the RA to connect and grow as roommates as well as sisters in Christ. They met with church groups online, played games, sang, made videos, cooked and did devotionals together. Analays graduated from high school and got her first job, which is one of the requirements of living in the home. She also started college online. Analays hopes the home will be a part of her testimony where she "became successful and had this loving, Christian organization that helped her become independent."

J. also joined the home during quarantine, moving in a few weeks after Analays in April. The two young women learned how to sew face masks, make lasagna and budget. J. graduated from college with a degree in Counseling. She was part of an incentive program created by the Department of Child Safety (DCS) to encourage young adults in foster care to go to college. Though both residents' graduation ceremonies were canceled due to COVID-19, they felt loved and encouraged by friends, churches and strangers who helped celebrate their academic achievements.

Josie heard about the home through her DCS case manager after she graduated from high school. The Arms of Love Home is the perfect place for her to test out her independence while still being able to rely on a support system. Josie moved in after the lockdown and spent time getting to know the other girls by playing games, sharing meals and learning life lessons together. She loves the home because of the support she receives, the other girls and the reasonable cost of living. Josie has worked at her job for a year and is also attending school part-time. She shared, "I just want to grow and learn, not only about myself but others as well."

We are grateful God brought these special young women to the Arms of Love Home, and for all who have loved, cared for and supported them during this challenging time. One of them shared, "I've never had anyone show up for me before. I don't know how to feel... it kind of feels good." For teens aging out of foster care, the future is uncertain. They are at high risk of pregnancy, homelessness, human trafficking, drug addiction, incarceration or even death. Our goal is to prevent those outcomes by providing Christ-centered hope and care through mentoring, discipleship and life skill development.

The Arms of Love Supportive Housing Program is part of Arms of Love Foster Care. The program and home do not receive state funding and are solely dependent on charitable gifts. Thanks to a generous \$25,000 year-end matching gift, a total of \$63,642 was raised to help fund the program and care for the home. Your support helps these young women to know they are worthy and abundantly loved by God, while helping them become independent adults.



Zoom call



Analays learning to sew



Josie's move-in day



## MATCHING GIFT



[abcsfostercare.com/housing](https://abcsfostercare.com/housing)



# ▶▶▶▶ “DON’T LOSE HOPE...”

... That’s Brittany’s message to other moms and families who are struggling. No matter what you’re going through, God’s grace and mercy are available to you. He loves you.

Brittany was a client in the New Life Transitional Program who graduated in 2020. Her background includes abuse, drug addiction, jail and being the victim of sex trafficking. And yet God found Brittany in her mess and rescued her. *But God demonstrates his own love for us in this: While we were still sinners, Christ died for us.* (Romans 5:8)

After God intervened in her life and freed Brittany from a toxic relationship, a neighbor invited her to church where she made a decision to follow Christ. However, things would get worse for Brittany before they got better. She ended up in jail for three months. The time alone in prison made her hungry to learn more about God. She joined a faith-based rehabilitation program, but after a year, she soon spiraled back into addiction after losing her mom to cancer. In the middle of her relapse, Brittany learned that she was pregnant. She continued to struggle with her drug addiction.

Recognizing her responsibility for another life, she began to seek help. Brittany joined our transitional program shortly before she had her daughter, Gracelyn. The Arizona Department of Child Safety (DCS) stepped in to care for her baby while Brittany worked hard to improve her life and become a better parent. She graduated from Family Drug Court, got a job and moved into a transitional program apartment. Her DCS case was dismissed and Brittany was reunified with Gracelyn. The counseling and mentoring she received through the New Life Transitional Program helped her move forward and begin healing spiritually, emotionally and mentally.

The support Brittany received helped her strengthen her relationship with the Lord, however, there’s a long road ahead as she learns to depend on God in the middle of her battles. Pray for Brittany to know total freedom from addiction and experience complete healing.



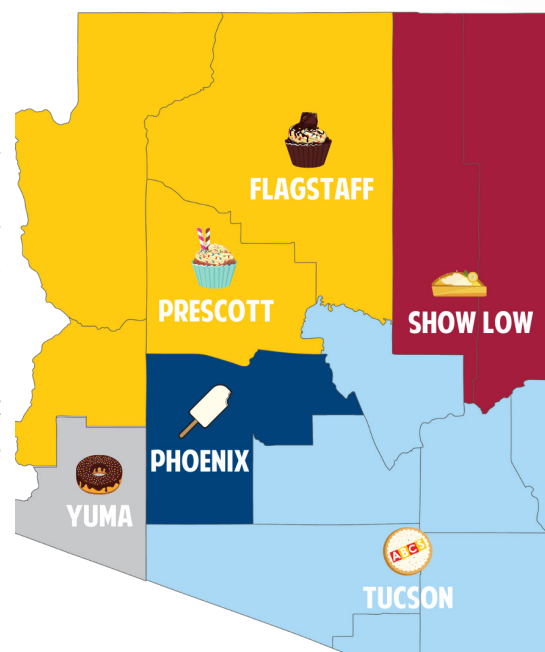
Brittany & her daughter Gracelyn

# ▶▶▶▶ HAPPY BIRTHDAY ABCS!



ABCS turned 60 on August 29! While some birthday events had to be canceled due to COVID-19, we were still able to mark this milestone of 60 years in ministry. After counting down to our birthday all year long, we celebrated on social media throughout August by sharing stories, ministry highlights and moments from our history. For our birthday, we invited supporters across the state to stop by a local ABCS office for a birthday treat (individually wrapped of course!). We were thankful to see longtime supporters and partners stop by as well as some new friends.

Together we have served hurting children and families through Christ-centered ministries since 1960. In the past five years alone, we estimate that ABCS has served nearly 18,000 people a year through our seven ministries. Over the years, thousands of families and tens of thousands of children have been served. Since 2012, ABCS has served nearly 40,000 children involved with the Arizona Department of Child Safety and 662 people have trusted their lives to Jesus! We are grateful to God for His amazing work. Thank you for your faithful support.



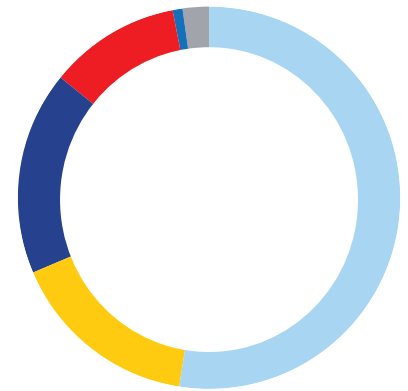


# FINANCIALS



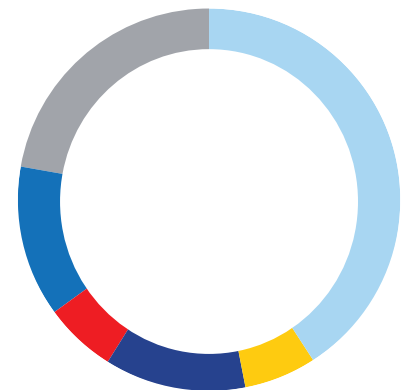
## 2020 SUPPORT & REVENUE

State contracts (Foster Care and Parent Aide)	\$6,522,314	52%
Public contributions	\$2,092,809	17%
In-kind contributions	\$2,154,721	17%
Paycheck Protection Program	\$ 1,367,246	11%
Private care (includes fee-for-service)	\$160,600	1%
Other revenue (includes special events)	\$171,171	1%
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2020 TOTAL SUPPORT AND REVENUE	\$12,468,861	100%



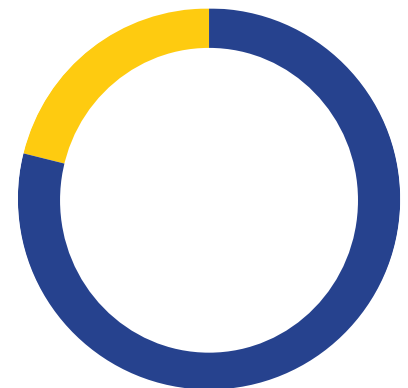
## 2020 PUBLIC CONTRIBUTIONS

Individual gifts	\$831,602	40%
Corporate/civic gifts	\$132,058	6%
Arizona Southern Baptist Cooperative Program	\$249,694	12%
Association of Arizona Food Bank COVID grants	\$ 120,000	6%
Church gifts	\$257,695	12%
Legacy gifts	\$501,760	24%
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2020 TOTAL PUBLIC CONTRIBUTIONS	\$2,092,809	100%



## 2020 EXPENSES

Program services	\$8,619,891	79%
Supporting services – administration	\$2,247,730	21%
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2020 TOTAL EXPENSES	\$10,867,621	100%



The numbers above are from the 2020 audited financials. They do not include Caring Ministries, a separate 501(c)(3) organization under the ABCS ministry umbrella. The full audit is available at [abcs.org](http://abcs.org). We know that donors have many choices when it comes to supporting ministries and charitable organizations, and are grateful for your support and interest in learning more about ABCS. Gifts made to ABCS are used wherever the need is greatest, unless a specific ministry is designated. Funds stay locally in the region where the contribution is given. ABCS is a 501(c)(3) nonprofit organization accredited by the Evangelical Council for Financial Accountability. We value financial integrity and transparency.

# ABCS HIGHLIGHTS



**58**  
DECISIONS FOR CHRIST



CARED FOR NEARLY  
**4,800**  
DCS-INVOLVED CHILDREN



**177,359**  
FOOD BOXES DISTRIBUTED



**1,832**  
VOLUNTEERS SERVED  
**47,442**  
HOURS



**326,152**  
DIAPERS DISTRIBUTED



**161**  
CLIENTS RECEIVED  
PREGNANCY TESTS



**75**  
ADOPTIONS



**2,661**  
HOURS OF COUNSELING

## BOARD OF TRUSTEES

Ann Seiden  
CHAIRWOMAN

Dr. Mark Mucklow  
VICE CHAIRMAN

Jackie Boyd  
Dan Fosnight  
Jim Loui  
Kathleen Orr  
Tom Peeler  
Ron Pollvogt  
Archie Stephens  
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Eric Woods

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PRESIDENT &  
EXECUTIVE DIRECTOR

Chris Chan  
ASSISTANT EXECUTIVE DIRECTOR

Andrea Stuart  
EXECUTIVE VICE PRESIDENT  
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Jim Martin  
STATE DIRECTOR OF  
LEADER CARE &  
CENTRAL REGION  
PROGRAM ADMINISTRATOR

Jessica Ellington  
PROGRAM ADMINISTRATOR  
EASTERN ARIZONA

Sheryl Van Horn  
PROGRAM ADMINISTRATOR  
SOUTHWEST ARIZONA

## SOCIAL HIGHLIGHTS



**2,760 LIKES**



**469 FOLLOWERS**



**389 FOLLOWERS**



**16,102 VIEWS**



**Together we have served hurting children  
and families across Arizona since 1960**

abcs.org | (800) 678-0648 |     ABCSministries